Connecting your Windows phone 8 device

This guide will take you step-by-step through the process of connecting your Windows phone 8 device to the USC @ SouthBank wireless network at USC. Simply follow the instructions below:

1. Select “Settings” from your home screen (it’s the cog icon). If it’s not on your home screen, swipe left to bring up your programs and swipe down until you see “Settings”.

2. Select “Wi-Fi” from the “Settings” menu.

3. Ensure that “Wi-Fi” is enabled (using the switch icon on the top of the screen) and then press “USC @ SouthBank” from the list of “Available WiFi networks”.

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USC Wireless Guide – Connecting Windows Phone 8 to USC @ SouthBank
In the USC @ SouthBank settings screen that appears, “Connect using” should be set to username and password.

In the username field enter your full USC email address (username@student.usc.edu.au for students and username@usc.edu.au for staff) and then enter your current password in the password field.

“Server certificate validation” remains set to none.

The EAP method needs to be set to PEAP MS-CHAP v2.

Now press done.

Your device might now ask you to accept a certificate and connect. This certificate should be labelled as Isp-ise01.usc.internal and is safe to accept.
Your device should now connect to the USC @ SouthBank network and you should now be able to browse the internet and use apps.

If your device was connected to USC @ SouthBank previously and will no longer connect, you will need to modify the settings or remove the settings entirely and start again.

To do this, select the USC @ SouthBank network and select “Recycle / delete icon” found on the bottom right of the screen.

Please note: If your device does not connect after following these steps please contact the Student IT Help Desk if you are a student, or the Staff IT Service Desk if you are a member of staff.

Student IT Help Desk
Tel: +61 7 5459 4455
Counter: Library Information Desk
Email: StudentITHelp@usc.edu.au

Staff IT Services Desk
Tel: +61 7 5430 1237
Counter: Level 4, ICT Centre (Building J)
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