



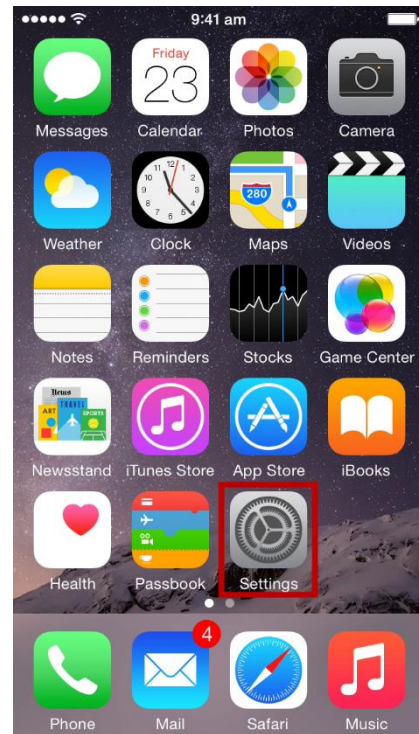
USC Wireless Quick Guide

USC @ SouthBank

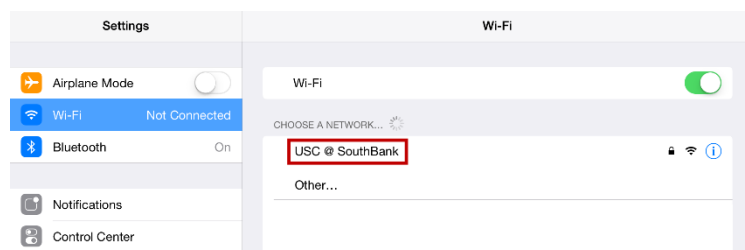
Connecting your IOS device

This guide will take you step-by-step through the process of connecting your **IOS** device to the USC @ SouthBank wireless network at USC's SouthBank Campus. Simply follow the instructions below:

- 1 Select **"Settings"** from your applications list on your home screen.



- 2 Select **"Wi-Fi"** from the **"Settings"** menu. Make sure it is enabled and then press **"USC @ SouthBank"**.

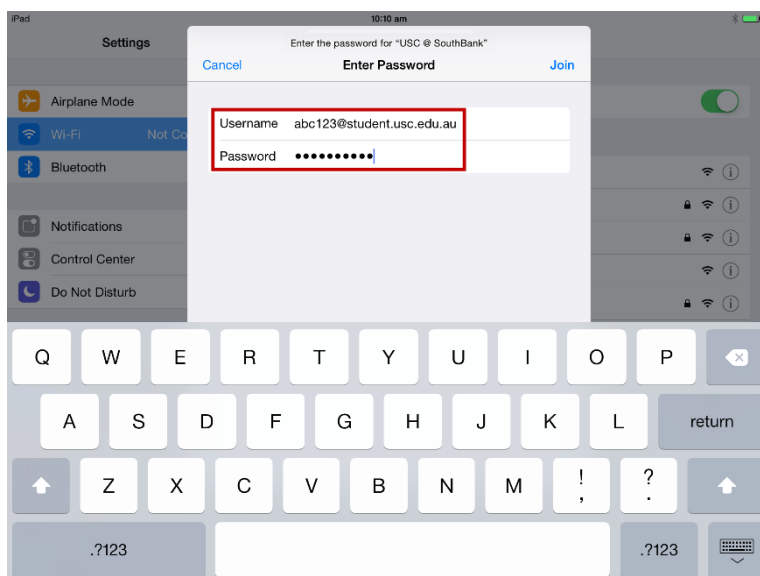




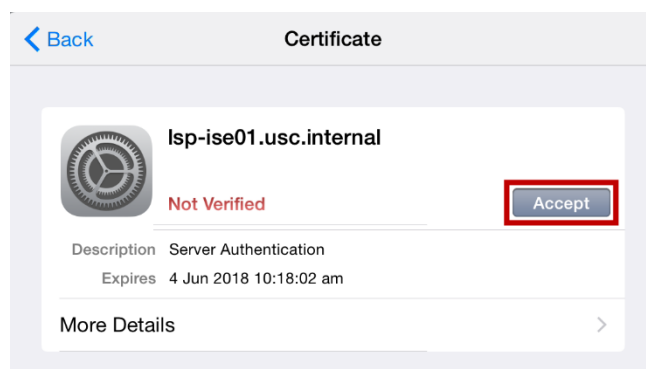
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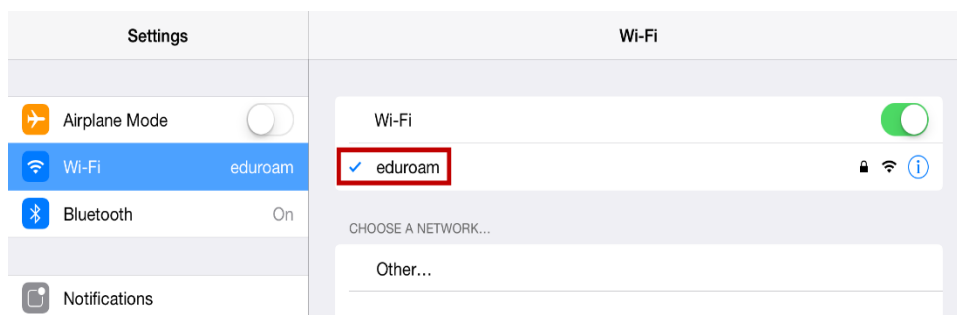
- 3 On the screen that appears enter your full USC email address in the Identity field and your password in the “Enter password” field.



- 4 A certificate screen may appear. This certificate should be labeled as **Isp-ise01.usc.internal** and is safe to accept.



- 5 Your device should now be connected to the USC @ SouthBank network and you should now be able to browse the internet and use apps.





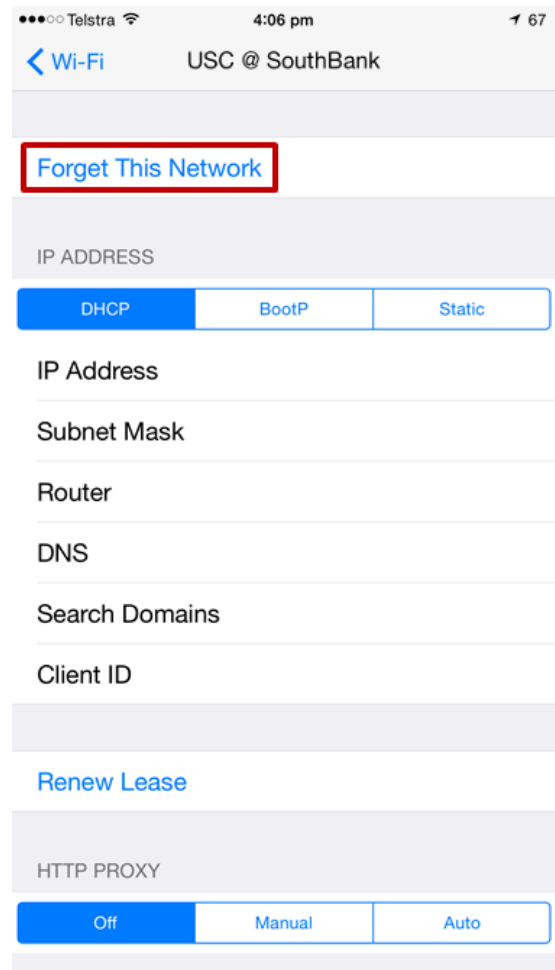
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If your device was connected to USC @ SouthBank previously and will no longer connect, you will need to remove the settings entirely and start again.

- 6 To do this, select **“Settings”** from your applications list on your home screen. Select **“Wi-Fi”** and then press **“USC @ SouthBank”**.

On the screen that appears you should find a **“Forget this network”** option. Select this and confirm the network removal.



Please note: If your device does not connect after following these steps please contact the Student IT Help Desk if you are a student, or the Staff IT Service Desk if you are a member of staff.

Student IT Help Desk
Tel: +61 7 5459 4455
Counter: Library Information Desk
Email: StudentITHelp@usc.edu.au

Staff IT Services Desk
Tel: +61 7 5430 1237
Counter: Level 4, ICT Centre (Building J)
Email: itservicedesk@usc.edu.au