Connecting your iOS device

This guide will take you step-by-step through the process of connecting your iOS device to the USC @ SouthBank wireless network at USC’s SouthBank Campus. Simply follow the instructions below:

1. Select “Settings” from your applications list on your home screen.

2. Select “Wi-Fi” from the “Settings” menu. Make sure it is enabled and then press “USC @ SouthBank”.

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3 On the screen that appears enter your full USC email address in the Identity field and your password in the “Enter password” field.

4 A certificate screen may appear. This certificate should be labelled as **Isp-ise01.usc.internal** and is safe to accept.

5 Your device should now be connected to the USC @ SouthBank network and you should now be able to browse the internet and use apps.
If your device was connected to USC @ SouthBank previously and will no longer connect, you will need to remove the settings entirely and start again.

To do this, select "Settings" from your applications list on your home screen. Select "Wi-Fi" and then press "USC @ SouthBank".

On the screen that appears you should find a "Forget this network" option. Select this and confirm the network removal.

Please note: If your device does not connect after following these steps please contact the Student IT Help Desk if you are a student, or the Staff IT Service Desk if you are a member of staff.

Student IT Help Desk
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Counter: Library Information Desk
Email: StudentITHelp@usc.edu.au

Staff IT Services Desk
Tel: +61 7 5430 1237
Counter: Level 4, ICT Centre (Building J)
Email: itservicedesk@usc.edu.au